

WALK ASHORE MOORINGS – ADVANCE BOOKING TERMS & CONDITIONS

1. Bookings may be made online or by phone up to 2 days before the arrival date. Bookings made less than 2 days before the arrival date must be made by phone through the Harbour Office. All bookings are subject to availability.
2. For vessels over 15m LOA or with a draft deeper than 2m please book directly through the Harbour Office. Multi-hulls are also asked to book directly through the Harbour Office.
3. A booking can only be made and confirmed with receipt of the full payment required. Provisional reservations cease to be valid if payment is not received to confirm the reservation by the payment due date.
4. Payment must be made by credit or debit card (American Express & Diners Club not accepted).
5. Cancellations: Bookings may be cancelled in accordance with the following cancellation and refund policy:

Cancellations must be notified by email to bookings@lymingtonharbour.co.uk

Provisional reservations can be cancelled without charge up to the payment due date

 - For paid bookings where notice of cancellation is received on the booked arrival date, **no refund will apply**
 - In the event of non-arrival for a paid booking, **no refund will apply**
 - For paid bookings where notice of cancellation is received up to 23.59 hours on the day before the booked arrival date, **a full refund will apply less a £5.00 administration fee**. Where a new booking is made at the same time as the cancellation, the administration fee will not be applied.
6. Bookings may be made by individuals or by rallies. Rally bookings (6 or more boats) cannot be made online and are subject to separate terms and conditions which will be notified at the time of enquiry. For rally bookings please email: bookings@lymingtonharbour.co.uk
7. The allocation of the mooring is at the discretion of Harbour Officers. The booking of a berth does not guarantee a specific berth. At busy times boats may be required to raft out. Lymington Harbour Commission reserves the right to change the mooring allocation and relocate the booked berth at their discretion for operational purposes.
8. Shore power is only available on the Dan Bran and Town Quay pontoons and is included free (subject to socket availability).
9. Lymington Harbour Commission reserves the right to increase and decrease the number of berths available to book as is deemed necessary, and without prior notice.
10. Visitors booked on a berth are not entitled to continue using the booked berth for a longer period than the time for which they have booked. Lymington Harbour Commission reserves the right to move boats which have stayed beyond the booked time. In these circumstances a towage charge may be levied.
 - For overnight bookings arrival to the berth is available from 13.00 hours
 - For overnight bookings departure from the berth is required by 1200 hours
 - Short stay bookings are valid within the following fixed time slots:- 08.00-12.00; 12.00 -16.00; 16.00-20.00 & 20.00-24.00.
11. Bookings are made subject to the above terms and conditions and the Lymington Harbour Commissioners terms and Terms and Conditions for use for visitor berths and electrical connection available at www.lymingtonharbour.co.uk/terms